

Subject: Request for Waiver

Reference: CC Docket No. 96-45 and CC Docket No. 02-6

To: Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
9300 East Hampton Drive
Capitol Heights, MD 20743

From: Frances Tong
IT Manager
Naperville Public Library
3015 Cedar Glade, Naperville IL 60564
630-637-4980
ftong@naperville-lib.org

March 26, 2012

To Whom It May Concern:

I am writing to request a waiver of the Form 471 application filing window deadline. I missed the filing deadline of March 20, 2012 due to a personal medical challenge. My doctor advised me to undergo medical testing to appraise the possibility of cancer in the month of March 2012. I regret that my personal distress has caused the application to be filed six days after the deadline.

On March 26, 2012 the application of Form 471 and its attachment 21 was completed and certified electronically. It was classified by USAC as out of the window. I am petitioning for a waiver of the Form 471 application filing window deadline, and for the extension of the deadline to allow the Library's application to be considered by USAC for the funding year of 7/1/2012 to 6/30/2013. The Library's application can be referenced using the following information:

Applicant's Name: Naperville Public Libraries	Service Provider: Illinois Bell Telephone Company
Applicant's Form Identifier: Naper471-2013	Attachment Number: Opteman_Contract
Billed Entity Number: 135707	Contact Person: Frances Tong
471 Application Number: 875524	Phone Number: 630-961-4100 ext. 4980
Funding Request Number: 2390309	FAX Number: 630-637-6149
	Email Address: ftong@naperville-lib.org

In this economy, our Library depends on this e-rate funding to support the provision of telecommunication lines to all three locations in the city of Naperville, Illinois. These lines impact direct services to the public. Without these lines, the library becomes paralyzed and it would handicap our ability to serve our community of 141,853 people. Please consider and grant the waiver for the application filing window deadline. Let us not penalize the public because of a regrettable mistake resulting from a personal medical challenge.

Sincerely,

Frances Tong
IT Manager
Naperville Public Library
3015 Cedar Glade, Naperville IL 60564